



# Community Clipnotes

A Quarterly Publication of The Center for Community Solutions Division

Volume IV Issue III

FALL/WINTER '06



*This season is a time of harvest. Try to:*

- Measure your goals
- Applaud yourself for a job well done
- Gather with neighbors and friends
- Share the bounty

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## Neighborhood Budget Forum on January 6th!

The Kansas City Neighborhood Advisory Council (KCNAC), a voluntary group of citizens that respond to proposed City policies, programs, make recommendations and provide feedback to the City, is sponsoring another citywide forum for community participation.

This is an invitation for you to observe and participate in a discussion on neighborhood priorities and resources needed to address those priorities.

Please plan on joining with the Kansas City Neighborhood Advisory Council on Saturday, January 6th, 10:00 am at Biery Auditorium (Health Department), 2400 Troost Avenue for this important event. Even if you cannot be there, you can give your input to one of the KCNAC members by finding their contact information at <http://www.kcmo.org/neigh.nsf/web/kcnac>.

To RSVP for this event, call or email Renea Nash at 513-3214 or email [renea\\_nash@kcmo.org](mailto:renea_nash@kcmo.org)

## Tentative Budget Timeline

### December:

- Department Directors make recommendations to Budget Office.

### January:

- 6th: KCNAC holds forum for neighborhood input, 10 AM.
- 15th: City Manager's budget given to Mayor's office for review and comment.

### February:

- 8th: Budget presented to City Council.
- 14th, 21st, 28th: Departmental presentations to Finance Committee.
- 28th: Possible evening public hearing.

### March:

- 1st: Budget ordinance introduced.
- 7th, 14th, 22nd: Public hearings.
- 23rd: Budget adopted by City Council.

### May:

- 1st: New 2006-2007 budget takes effect.

## Thank You to Trash Collectors a Rousing Success

On Wednesday, Sept. 28th, more than 40 community residents, Mayor Barnes, the City Manager, several members and candidates for the City Council and over half of their own staff gathered at the Brush Creek Community Center to thank our "sanitation engineers" for all that they do, day in and day out.

Food donated by neighborhoods, residents, and community groups lined the wall. Certificates signed by the Mayor were presented to each staff member and direct supervisor present, accompanied by shouts and applause, nicknames and jokes from street-level coworkers all the way up to Mike Shaw, head of the Solid

Waste Program. And Mike gave as good as he got!

A skit was performed to a poem called "Ode to the Trashman," which brought great applause. Even more applause was garnered by the City Manager's statement that wages are being examined and should be raised in the near future.



At least one worker was heard to say, "Man, we get dumped on all the time. But tonight—tonight is our night!" And it was.

INFORMATION

SERVICES

## Shedding Light on the Subject of Crime Prevention

Crime Prevention Through Environmental Design, or CPTED, describes a number of ways in which property can be protected (or vulnerable!) by its own design. Fences, landscaping, and line-of-sight considerations all play a part, but this time we're going to be looking at something fairly easy to fix: **lighting**.

It may seem obvious that "more light is better", but this is not always the case. In fact, too much light in a particular area can actually cause **glare** and contrast issues, blinding you as you transition from a bright area to a dark one. Smooth lighting transitions are best, as they give the eyes time to adjust.

Ever tried to look out of your front window when the interior lights are on and it's dark outside? This "**fishbowl effect**" can blind us to what's going on outside our homes or businesses, and is another aspect of glare. In some cases you may be able to see better by turning off (or keeping off!) the interior light.

In certain, specialized circumstances, a "**blackout**" approach can be useful. Some rural schools and churches have found that turning off all lights on the property negated criminals' ability to see, and may hide the property from those who would like to vandalize it. In some of the outskirts of Kansas City, this may be of use, but in most places the **ambient light** level is too high to make this an effective tactic.

Instead, consider installing **motion-sensitive lights** on the outside of your home, which will go on at night in the event of someone/something coming within its line of sight. Chances are, it's usually someone returning from work or a stray animal, but the light going on can prompt your neighbor to take a look outside and make sure that nothing is wrong.

For more information on this topic, contact your Crime Prevention Officer from the Kansas City Police Department, or the Center for Community Solutions.

## Community Prosecutors

Many neighborhood leaders may be unaware that there is a Community Justice Unit of the Jackson County Prosecutor's Office, consisting of assistant prosecutors who work directly with each of the KCPD patrol divisions to achieve targeted results. Filling in for East Patrol currently is the Chief Trial Assistant of the Community Justice Unit, Denise St. Omer, who can be reached at 881-3802. Other community prosecutors include Kenny Garrett in Central Patrol, at 881-3393, Dan Reichman in Metro Patrol at 881-3289, and Kyndra James in South Patrol, reachable at 881-3286. Barb Cusick works specifically with DART (the Drug Abatement Remediation Team) and can be reached at 881-3811.

They are here to help you and your neighborhood achieve better results by focusing on problems specific to your area, so get to know them and let them know what is a priority for you. Any questions or concerns about our community prosecutors should be forwarded to Denise St. Omer, who oversees the program.

## A Million Lights— "Change a Light, Change the World"

Kansas City is the first city in the nation to proclaim a goal of A Million Lights in the national ENERGY STAR® campaign to help consumers save money and keep air cleaner by switching out old light bulbs.

"In our region, switching a million lights will save citizens more than \$20 million in energy costs, and reduce greenhouse gas emissions by approximately 440 million pounds," Mayor Kay Barnes said. "For example, because a 60-watt equivalent compact fluorescent light consumes less energy and lasts 10 times longer, \$30 can be saved in energy costs over the lifetime of the bulb."

**Why make the switch?** Compact fluorescent lights:

- Generate the same amount of light as standard incandescent bulbs while using 1/3 as much energy
- Lasts ten times longer than a standard light bulb
- Replacement for a 60 watt standard bulb will save approximately \$30 in energy costs and eliminate 440 pounds of greenhouse gas emissions

- Generate 70 percent less heat to produce same amount of light as standard bulbs
- Are safer to operate and help cut energy costs associated with home cooling

The City will be an active participant in the campaign to change "A Million Lights" by identifying standard incandescent light bulbs in City buildings and changing them to compact fluorescent lights. As a part of the City's energy conservation projects at Bartle Hall, the City Hall complex, and the Kansas City International Airport 2,500 compact fluorescent lights have already been installed.

Plans are in place to inventory the standard incandescent light bulbs in other City buildings and change them to compact fluorescent lights. The City's 4,800 employees were also asked to switch at least one light at home for each of their family members. For more information, contact Dennis Murphey at 513-3459.

## Pit Bull Ordinance and Additional Funding Boost Services

The City of Kansas City, Mo., City Council passed a mandatory altering ordinance stating that all pit bull and pit bull mix dogs that reside in the City limits and are more than 8 weeks old must be spayed or neutered by Dec. 1. Now that that date has passed, any unaltered pit bull found in the City limits will be impounded and the owner will be issued a citation for failure to comply with this ordinance. The animal must be claimed within seven days, and will only be returned after the owner has paid to have the animal spayed or neutered.

"We encourage the owners of pit bulls to avoid the consequences of not being in compliance with this ordinance and have their animals spayed or neutered," said Lesly Forsberg, manager of the Animal Health and Public Safety Division of the Neighborhood and Community Services Department.

This ordinance includes information about permits for breeding pit bulls and restrictions on the sale of that offspring. The City Council also passed an ordinance that will give the division \$350,000 to increase staffing. This money will enable the division to hire 10 additional animal control officers and one additional supervisor.

For more information about the pit bull ordinance, visit <http://www.kcmo.org/neigh/PitBull.pdf> where the ordinance is posted. Pet owners with additional questions can call the Animal Health and Public Safety Division at 513-9800.

Spay and Neuter Kansas City, located at 3710 Main St., has partnered with the Animal Health and Public Safety Division to provide these services to Kansas City, Missouri pet owners who cannot otherwise afford to have their pit bulls spayed or neutered. Special qualifications may apply; to make an appointment or ask questions, please call Spay and Neuter Kansas City at 353-0940.

## Thursday's Solutions 2007 is Coming!

We believe that there is enough interest in the monthly lunch-and-learn program to do another cycle for the coming year, but we want to gather your input on topics of interest, to better serve your needs! So please take a look at what we've done before, and let us know what you'd like to see (or see again), and we will do our best at making those requests happen!

**Previous session topics:** Snow Removal (twice), Weatherization (twice), Vacant Lot Maintenance, Codes and the Permit Process, Neighborhood Cleanups, Abating Nuisance and Property Code Violations (twice), Summer Health Issues, The New Action Center, Crime Prevention, Fire Department, City Budget, Website, Urban Forestry Office, Mediation Program, Safe City Initiative, Animal Health & Public Safety.

What more would you like to see that we haven't done? Are there expansions on old topics, or topics you missed and would like to see offered again? We are currently exploring locations to hold the meetings: in

2005 we held them at the Mohart Multipurpose Center, and in 2006 the meetings moved around to different community centers, libraries and other city offices because of the remodeling being done there. Each method has advantages and disadvantages, so if you have a strong opinion either way, please let us know! We want these sessions to reach the greatest number of people with the information, and so that they can in turn ask questions or bring up concerns to the City employees responsible for handling those programs.

Any information, feedback, or suggestions can be sent to the Center for Community Solutions at [solutions\\_ncsd@kcmo.org](mailto:solutions_ncsd@kcmo.org) or by calling 784-4515. Future details will be posted in this newsletter or online at <http://www.kcmo.org/neigh.nsf/web/thursdaysolutions>.

**Our first 2007 session has already been set;** Tanya Taylor from the Mediation Program will speak on January 25th in Meeting Room B of the Bluford Library, 3050 Prospect Ave, from Noon—1PM.

## Flu Shots Still Available, Discounted for Groups

The Health Department is discounting flu shots for groups; for groups of two, the cost is \$10 each. For groups of three or more, the cost is \$5 each.

The discounted flu shots will be given at the Health Department, 2400 Troost Ave., Monday, Tuesday, Wednesday and Friday from 8:30 a.m. until 5:30 p.m., and Thursday from 8 a.m. until 2 p.m. while supplies last. The discounted flu shots for groups are available to children at least 6 months of age and adults.

It is still early in the flu season. Influenza vaccination continues throughout the fall and winter months because influenza activity occurs November through April. In the 2005 flu season, the number of flu cases in Kansas City was highest in February.

Any questions should be forwarded to the Health Department at 513-6108 or [health@kcmo.org](mailto:health@kcmo.org) or visit their webpage at <http://www.kcmo.org/health.nsf/web/home>.

## Home Weatherization Frequently Asked Questions

**Question:** What are the income eligibility guidelines for the weatherization program.

**Answer:** The Home Weatherization program income guidelines are set at 150 percent of poverty at this time. The guidelines are updated once a year.

**Question:** What kind of things do you work on?

**Answer:** Furnaces, ductwork, some window and door repairs, general heat loss areas with caulking and weatherstrip or other measures to reduce the flow of air. We may insulate sidewalls or install attic insulation. All homes do not receive the same weatherization treatment. It all depends what the energy auditor finds at the house.

**Question:** Do you replace roofs?

**Answer:** No. Our funds are restricted to energy conservation measures and some minor repairs that go along with them. If a roof needs to be replaced, we recommend that is done first - before we weatherize the home. If needed repairs such as a roof leak will affect or harm any weatherization related work, we may suspend or cancel the weatherization work until the needed repair work is done.

**Question:** Do you replace storm windows?

**Answer:** Not usually. We may tighten or repair the primary windows if the air leakage that we measure shows it would be cost effective to do so. It depends upon the window's condition and how "tight" the home already is.

**Question:** Does the program continue all year long?

**Answer:** Yes. We work year-round. We recommend applying in the spring and summer months because applications tend to decrease during this time.

**Question:** Where do you get our money?

**Answer:** We are funded through several different sources. The State of Missouri Department of Natural Resources (DNR) is the largest source of funds, using Federal Department of Energy (DOE) dollars. We are also funded through the utilities including, Kansas City Power & Light KCP&L, and Missouri Gas Energy (MGE)

**Question:** How long is the waiting list?

**Answer:** It depends on the number of applications on hand at any given time. At the present time, the waiting list is 6-8 months.

**Question:** Is there a warranty on the work?

**Answer:** Yes, our licensed, insured contractors have a one year warranty on most of their work.

**Question:** Do you install siding?

**Answer:** No. However, if you plan on getting siding, we highly recommend paying extra to add insulation beneath it.

**Question:** What is an energy audit?

**Answer:** An energy audit is a 2 – 4 hour visit from a City energy conservation inspector, where they examine the home to see where the energy is lost and the most cost effective way to correct energy use problems. They use state-of-the-art furnace testing equipment and computer driven house-pressure diagnostic blower doors to measure the precise flow of air through the house. When they return to the office they "write up" a specification for what to weatherize on the home. They also complete a "National Energy Audit" (NEAT) which assists in their decision making of which area to focus on.

**Question:** Do you work on apartments?

**Answer:** Yes. When we work on rental properties or multifamily units we require that the landlord contribute 50% of the cost of the work.

**Question:** What if a property owner wants a property weatherized?

**Answer:** The Landlord should contact our office for an appointment with an energy auditor to do a free

walk-through estimate to weatherize the property. Please see the application information on who qualifies for the work.

**Question:** Where does your service area cover?

**Answer:** Because we receive our funds through the State of Missouri, we have the entire service area of Jackson, Platte and Clay counties in Missouri only.

**Question:** How can I get an application?

**Answer:** If you call us, we will mail you an application or you may pick one up at the 4th floor of City Hall.

**Question:** Will Contractors work on weekends?

**Answer:** Their contract does not require any weekend work or work beyond 8:00 AM and 5:00 PM. Each contractor has a tight time frame to complete the work therefore it is important that you have a responsible adult at the home anytime work is being done. We suggest that you make arrangements to be off from work or have a responsible adult available.

**Question:** Will you work on my furnace?

**Answer:** Weatherization program energy auditors do a thorough analysis of the heating system to test it for safety and efficiency. We also test hot water heaters and gas ovens for carbon monoxide. If our auditor recommends it, we send licensed furnace contractors to perform a clean and tune on the furnace or make repairs to the system. We emphasize tight distribution systems and oftentimes apply "mastic" duct sealant to the heating ducts. If a furnace needs repairs, we send a licensed furnace contractor to fix the problem or even replace the unit if it is deemed necessary by the Auditor. City staff will not perform any work on the home.

**Question:** How many times can I receive this service?

**Answer:** At this time, only households that we determine were assisted before 1993 can receive assistance a second time. This is a federal rule.

**Question:** Will you replace my furnace?

**Answer:** Our Auditor will make a thorough analysis of the furnace and if it meets our replacement criteria, it MAY be replaced. This can only be determined by a site-specific decision by the energy auditor and authorization from program supervisors.

**Question:** How can I become a contractor in the program?

**Answer:** Please see the contractor requirements section of our web page

**Question:** How will it affect my gas bills?

**Answer:** If the weather is exactly the same in the following year, and heating costs stay the same, and the residents of the home do not change the occupancy load (including pets) or other conditions and keep the temperature of the home and thermostat set precisely the same as the previous year, then the heating bills should go down. Some participants have even reported a 20% or more reduction on their large homes. We emphasize that the amount of energy usage is what declines; if the cost of energy rises and the weather changes for the worse during the summer or winter, there can be a bill increase. What should be noted is that without the weatherization improvements, the same bill would be substantially higher.

## NCSD Home Weatherization Program is Accepting Applications

Home Weatherization Division is a division of the Neighborhood and Community Services Department. The mission of the division is to reduce residential energy consumption, assure the affordability of energy, reduce the need to import energy, improve energy health and safety of households while maintaining and improving neighborhoods and communities. The focus is on energy conservation and *not* minor home repairs.

Applications can be requested by phone at 513-3025 or downloaded from the City's website at [http://www.kcmo.org/neigh.nsf/web/weather\\_app](http://www.kcmo.org/neigh.nsf/web/weather_app).

**Please mail completed applications to the Weatherization Program, Neighborhood & Community Services Department, City Hall, 4th Floor, 414 East 12th Street, Kansas City, MO 64106**



**Puzzle: KCMO Neighborhoods.** Find the neighborhood names in the puzzle diagram, using the **bold-type** part of the neighborhood names given on this page. The names are either **across**, **down**, **backward** or **diagonal**. The group names were randomly selected from each City Council District.

E I B S S R E S T H P R E E R P H A P P T X R S S  
 C A G O D O A R N R M I O I G H O W Z R Q M Z L E  
 M I D U E N S F E E O V V C P D A T O K E Z L L T  
 G M S T R A T F O R D E S D K R I P D A U I A I A  
 Z A S H O M S G F L R R A T D H T R D N H Z U H T  
 U Z K E M A W G Z F L P A P H S I O B N U I M R S  
 J A I R A K O F O R Y A A G E G W L R D C O E E E  
 A L R N C S P R S H O R N W R S I E L K O N R H L  
 N P K H Y K E W E K K K V R V E T E S M I O T T L  
 S K S I S S M R R W G T C I O S Y F H T A D W A I  
 S R I L T E E A A T L O W U E W R E R N P N Q R H  
 E A D L U W P Y B C Y W B W T R M C M E A L O P K  
 N P E S A R E G R E E N M E A D O W S K Y I A R A  
 P A C L E S S Z L L I H K C O R W M I F A M D Z O  
 L B D V T K N O S D O O W T I M M U S G R O O N A  
 A O I A J R W S X E M M W E S T W O O D V S S N I  
 C R T J C Y E L L A V E U L B E L T T I L R P I S  
 E E I T E J F H M B R S E R C A D N A L H G I H Q  
 S R E D B R I D G E H I L L S N F U A M Z M W K G  
 Z Y W W A E H S U L Y K S U W X R U M T O C R Y X

**K-A Manor Neighborhood Assn.**

**KCI Homes Assn.**

**Kirkside Homes Assn.**

**Little Blue Valley Homes Assn.**

**The Meadows Homeowners Assn.**

**Oakhill Estates Homes Assn., Inc.**

**Oak Meyer Gardens Homes Assn.**

**Park Plaza Home Owners Assn.**

**Prather Hills Neighborhood Assn.**

**Red Bridge Hills Homes Assn.**

**River Forest Neighborhood Assn.**

**River Park Townhomes Homes Assn.**

**River Park Townhouses, Inc. Tenant Assn.**

**Rockhill Gardens Neighborhood Assn.**

**Rockhill Manor Neighborhood Assn.**

**Southern Hills Subdivision & Annex Homes Assn.**

**Stratford Gardens Homes Assn.**

**Summit Wood Property Owners Assn.**

**Ward Parkway Estates Homes Assn.**

**Western Hills Homes Assn.**

**West Plaza Neighborhood Assn.**

**Westport House Tenant Assn.**

**Westwood Park Homes Assn.**

**Woodbridge Homes Assn.**

**Woodson Estates Homes Assn.**

**Wornall Homestead Homes Assn.**

*(answer on back page)*



**East Swope Highlands Neighborhood Assn.**

**Freymons Addition Neighborhood Assn.**

**Green Meadows Homes Assn.**

**Here's Waldo Neighborhood Assn.**

**Highland Acres Homes Assn.**

**Indian Heights Home Owners Assn.**

**Janssen Place Lot Owners Assn.**

## Snow Removal in Kansas City

*This article serves as a follow-up to our December lunch-and-learn session; see page 3.*

A few things you might not know about snow removal in Kansas City, Missouri:

- In recent years, snow removal has become the purview of city employees (of the Public Works, Parks, and Water Departments) rather than contract workers. This has resulted in significant cost savings and improved citizen satisfaction.
- \$1,200,000 is budgeted for fiscal year 2005-2006 for snow removal. Any additional expenses can be covered through the city's contingency fund.
- The saltwater mixture spread on roads before a storm hits evaporates quickly, leaving salt crystals on the road that then facilitate early melting of snow, sleet and ice. However the mixture only works above temperatures of 10°-20°; below that, a calcium chloride solution must be employed to achieve any significant melting advantage. Sand is never used by city crews, as it clogs the spreaders and does not add significantly to traction in most cases.
- Sections of some "streets" such as Bannister Road and Antioch Road are part of the State Highway system, and are plowed by the Missouri Department

of Transportation. Other streets pass through KCMO, then other cities, then back into KCMO without changing names!

- Boulevards and major thoroughfares are plowed with dump trucks, which can also hold a large quantity of salt for icy spots, hills, and curves. Residential areas are mostly plowed by 3/4-ton pickup trucks carrying 7-foot-wide plows.
- Every public street is part of a gridded assignment system; drivers are generally expected to plow their area within 12 hours, and the area may contain as many as 30 lane-miles.
- If you know of public streets which are not being plowed, there may be a couple of reasons: the street may be too narrow/crowded with parked cars, hilly cul-de-sacs may be too dangerous under certain conditions to plow without the truck itself running the risk of being stuck, and drivers may be unaware of newer or (rarely) smaller streets. If you have any questions about why a particular street or area is not being plowed, contact Greg Bolon at 513-9204 or email him at [greg\\_bolon@kcmo.org](mailto:greg_bolon@kcmo.org) so he can look into the matter. The City's Snow Command Desk can be reached in emergencies at 513-9364.

SERVICES

## Channel 2 Goes Live On The Internet

Since October, the City of Kansas City, Missouri has made all of its programming on Channel 2 (the City's station) available worldwide through the Internet. Previously, Channel 2 was only available to residents of Kansas City, Missouri who subscribed to Time Warner Cable, Everest Cable, or visited the City's website for archival or streaming footage.



City Clerk Millie Crossland researched systems for more than a year before signing the contract with San Francisco-based Granicus. In her search she found no other companies that provide the integrated agenda and video system. "With this solution you can watch the video and have the meeting agenda with the links to documents all in one window," said Crossland. The new system also allows for simultaneous committee meetings to be aired fully, and for pause, rewind, and searches on taped material.

Video-on-demand is available online at Granicus' dedicated website, <http://kansascity.granicus.com/>. More information on Channel 2 programming can be found at <http://www.kcmo.org/cco.nsf/web/kccg> (or by tuning in your television, of course).

## City Website Ranked in Top 10

A study of virtually every city, county and state government web site in the country ranked Kansas City, Missouri's website in the top 10 among large cities.

The study was conducted by the National Policy Research Council, a nonprofit, Washington-based think tank, in collaboration with "Computerworld" magazine. Other cities with more than 250,000 people that scored highly were Fresno, Tampa, New Orleans, Washington D.C., Houston, Virginia Beach, Seattle, St. Paul, and Albuquerque.

An exhaustive search of 11,227 websites for 38,927 counties, cities, and townships across the country evaluated their presence on the World Wide Web for usability, citizen responsiveness, accessibility to disabled workers, information tools, online procurement, job opportunities, and interactive payments and permits. A common theme among top-ranked sites was the ability to respond to what local residents said in feedback, comment fields and online surveys. Another common characteristic was that sites were easy to navigate and find information on, instead of being organized solely from the perspective of the City Departments. You can visit Kansas City's website at <http://www.kcmo.org>. Any questions or ideas can be forwarded to the City's Webmaster, Rich Lovett, at [webmaster@kcmo.org](mailto:webmaster@kcmo.org).

WORLD WIDE WEB



**The City of Kansas City, MO**  
**Neighborhood and Community**  
**Services Department (NCSD)**  
*"Nothing Can Stop Dedication"*



**Center for Community Solutions Division**

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**"Real success is finding your lifework in the work  
 that you love"**

*David McCullough*

**"Teamwork divides the task and multiples success"**

*Author Unknown*

E I B S S R E S T H P R E E R P H A P P T Y R S S  
 C A G O D O A R N E M I O I G N O W Z R O M Z I E  
 M I D U E N S F E E U V C E D A T O K E Z L L T  
 G M S T R A T F O R D E S D K P I P D A V I A I A  
 Z A S H O M S G F L E R A T D E R K E N H U T  
 U Z K E M A W G Z F L P A P S I O E N U I M R S  
 J A I R A K O F O R Y A A G E S W L P D C O E E E  
 A I R N C S P R S H O R N W R S I E L K O M R E L  
 N P K H Y K E W E A K K V R V E T E S M I O T T L  
 S K S I E S M R R W G T C I O S Y F E T A D W A I  
 S R I L T E A A T L O W U E W R E R N E N Q R H  
 E A D L U W P Y B C Y V E W T E R M C M E A L O R K  
 N P E S A K E G R E E N M E A D O W S K Y I A R A  
 F A C L E S S E E L E R C O R W M I F A M D Z O  
 L E D V T K N O S D O O W T I M M U S G R O O N A  
 A O I A J R W S X E M W E S T W O O D V S S N I  
 C R T J C Y E L L A V U L B E I T T I L R P I S  
 E E I T E J F H M B R S E R C A D N A L H G I H Q  
 S R E D B R I D G E H I L L S N F U A M Z M W K G

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**Issue**  
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 and Public Safety, Neighborhood  
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*"Flu Shots Available for Groups"*,  
 Health Department  
*"Frequently Asked Questions about*

*Weatherization"* and *"Reducing  
 Your Heating Bill"*, Bob  
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 Weatherization Program,  
 Neighborhood & Community  
 Services Dept.  
*"Snow Removal"*, Greg Bolon,  
 Division Engineer, Public Works  
 Dept.  
*"Video on Demand"*, City Clerk's  
 Office  
*"Website in Top 10"*, Information

**NIP Tip:** For those neighborhoods interested in participating in the next Neighborhood Improvement Program application cycle, here's a tip: **Don't** wait until then to start discussing what your neighborhood's priorities and aspirations. What would you do with increased services from the City? Where would you first focus your energy? What could you do if that problem was taken care of? Discussing these issues now will make the application process much less complicated when the open application cycle comes around.

**CCS Services:** For additional copies of this newsletter issue, or neighborhood group and property owner listings, or information about crime prevention topics and presentations, neighborhood maps, or neighborhood watch, or duplicating your neighborhood newsletter, please contact the Center for Community Solutions Division (CCS) at **784-4515**, Monday - Friday, 8:00 am - 5:00 pm or visit our website at <http://www.kcmo.org/neigh.nsf/web/ccs>.